



INGREBOURNE LINKS GOLF & COUNTRY CLUB

Membership Terms & Conditions

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1. Membership Agreement

These Terms and Conditions, together with the Principal Terms of Membership Agreement Form and Club Rules constitute the entire agreement between the Club and the Member.

By signing the Principal Terms of Membership Agreement Application Form, the Member enters into a legally binding contract agreement with Ingrebourne Links Golf & Country Club.



The Member acknowledges that they have read, understood and agree to be bound by these Membership Terms and Conditions, together with all applicable Club Rules, regulations, policies and procedures, as amended from time to time.

The Member is responsible for familiarising themselves with and complying with all Club Rules, notices, regulations and policies in force throughout the duration of their membership.

Regarding enrolment, Members must declare any injury, illness or other health condition that may prevent them from using some or all the club facilities. Members are also required to report any changes in their health status that may subsequently prevent them from using some or all the club facilities and will only return to exercise after consultation and approval of their doctor.

Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales. Any dispute arising from these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

2. Membership Categories & Access rights

Membership Comparison Guide

Membership Type	Golf Access	Health & Fitness Access	Mini Links	Booking Window	Eligibility / Restrictions
7-Day Golf Annual	7-day full-peak access	7-day full-peak access to all facilities	7-day access	Tee times bookable up to 2 weeks in advance	— Tee times can be booked up to 2 weeks in advance.
7-Day Golf Partner * Annual	7-day full-peak access	7-day full-peak access to all facilities	7-day access	Tee times bookable up to 2 weeks in advance	Partner membership Tee times can be booked up to 2 weeks in advance.
5-Day Golf	Monday–Friday, including bank holidays	7-day full-peak access	7-day access	—	Golf access restricted to midweek
5-Day Golf Partner*	Monday–Friday including bank holidays	7-day full-peak access	7-day access	—	Partner membership; Golf access restricted to midweek

7-Day Golfer, Partner Health & Fitness Only*	N/A	7-day full-peak access to all Health & Fitness facilities	7-day access	Golf Partner H&F membership only
5-Day Golfer, Partner Health & Fitness Only*		7-day full-peak access to all Health & Fitness facilities	7-day access —	Golf Partner H&F membership only
Junior Golf	7-day access; weekend morning play subject to ability	7-day access Gym * Up until 6pm Mon-Fri & After 12pm Sat & Sun **selected H&F facilities; cardio equipment only	7-day access —	Ages 12–16; must be attached to a full-paying Adult Golf member. No use of steam room, sauna, classes or weights
Health & Fitness Individual – Annual Full-Peak	—	7-day full-peak access to all facilities	7-day access —	Access during opening hours
Health & Fitness Partner – Annual Full-Peak*	—	7-day full-peak access to all facilities	7-day access —	Partner membership; access during opening hours
Health & Fitness Individual – Annual Off-Peak	—	7-day access: Mon–Fri 9am–4pm; Sat–Sun 12pm–8pm	7-day access —	Off-Peak access times apply
Health & Fitness Partner – Off-Peak*	—	7-day access: Mon–Fri 9am–4pm; Sat–Sun 12pm–8pm	7-day access —	Partner membership; Off-Peak access times apply
Student / Intermediate Health & Fitness*	—	7-day access to Health & Fitness facilities	7-day access —	Proof of eligibility required
Corporate Health & Fitness	—	7-day full-peak access to all facilities	7-day access —	Blue Light Card holders only; proof of eligibility required
Junior Health & Fitness*	—	7-day access * Up until 6pm Mon-Fri & After 12pm Sat & Sun **selected facilities;	7-day access —	Ages 12–16; must be attached to a full-paying Adult Golf or H&F member. **Excludes steam room, sauna, classes & weights

Health & Fitness Opening Hours – Mon-Fri 6am-10pm Sat-Sun & 7am-8pm

Golf Course Opening Times are seasonal please see website upto date details.

* Please note that all Junior and Intermediate Members will automatically be moved up at the first-rate review date after the relevant birthday and we will write to inform you of the subscription rates for their new Membership category at least ten working days before the new rate is to be changed.

** The following definition applies: - married couples, partners or friends of the same or opposite sex. Only one partner is permitted on each Membership. All Club correspondence will be sent to the main Member who will be responsible for relaying all information to their partner Member. The main Member will be responsible for all joining fees and monthly subscriptions. Direct Debit collections will only be taken from one bank account. In the case of mixed group memberships, the highest charging category will be the main Member. All Members are entitled to use the social facilities of the Club with certain restrictions according to licensing laws.

3. Joining Membership

Members are committed to paying a non-refundable administration fee and joining fee. This is a one-off charge made at the commencement of Membership. If a member leaves and then rejoins later, a new administration fee and joining fee will be payable at the rates prevailing at the time of rejoining.

Membership joining fees and subscription fees, inclusive of current VAT charges fixed by the Club, are reviewed annually and may be altered at anytime. Members will receive not less than 14 days' written notice of any changes in prices.

At the time of joining, all new Members must provide valid photographic identification bearing their signature to verify their identity.

Members choosing to pay by Direct Debit must also provide their bank account details and complete the Club's Direct Debit instruction. The Club reserves the right to request reasonable evidence to verify the account details provided.

The Club reserves the right to reject an application for membership, or refuse admission, without describing any reason for doing so.

4. Membership Fees & Payments

Subscription Payments

Membership subscriptions are payable either **annually at joining** until the following rate review date and then annually on the rate review date each year **or by monthly by Direct Debit**.

Payment by monthly Direct Debit is a payment method only and does not mean that the membership can be cancelled on a month-to-month basis. Where a member has entered into a fixed-term membership, the contractual commitment remains for the full agreed membership term, regardless of whether payments are made annually or by monthly Direct Debit.



At enrolment, Members will be asked to pay pro-rate subscriptions for the current month plus the following month's subscriptions plus any joining fees for themselves and all other Members within their group.

All Direct Debit draws will take place on or around the 5th of each month unless otherwise advised. Where the 5th of the month falls on a weekend or a bank holiday the subscriptions will be drawn from the Member's bank account on the next available working day.

Direct Debit subscription payments for any Partners or other linked Members within your Membership group must be paid from the same bank account as the Main Member.

Unpaid Subscriptions

If subscription payments are not received by the due date, the Club reserves the right to suspend the Member's access to the Club premises and facilities until all outstanding amounts have been paid.

An administration charge of £20 will be applied to any overdue payment or failed Direct Debit collection. Access will only be restored once all arrears, including any applicable charges, have been settled in full.

Where a Member pays by Direct Debit and a payment is unsuccessful, the Member may settle the outstanding balance by an alternative payment method. If payment of the arrears is not received, the Club will attempt to collect both the outstanding arrears and the current subscription payment in the next scheduled Direct Debit collection.

If a Member fails to meet their contractual obligation to pay their membership subscriptions, the Member remains liable for all outstanding subscriptions, fees and charges due under the terms of their Membership Agreement.

This includes any remaining membership fees or contractual commitment applicable to the Member's Membership type.

Failure to make payment, cancellation of a Direct Debit instruction, or non-use of the facilities does not automatically terminate or cancel the Membership Agreement or the Member's contractual payment obligations.

The Club reserves the right to recover any outstanding amounts in accordance with these Terms & Conditions and the applicable Membership Agreement. Any reasonable third-party debt recovery costs incurred will be added to the outstanding balance.

5. Golf Membership

Golf Membership is an annual commitment from the date of joining until the following 1 July, and thereafter renews automatically on 1 July each year in the Member's chosen membership category.



If a Member does not wish to renew their Golf Membership, they must notify the Club in writing in accordance with the Club's termination provisions before the renewal date. If no notice is received, the Membership will automatically renew for a further membership year.

It is the responsibility of all members to read, familiarise themselves with, and comply with the Golf Rules at all times when using the Golf Course and facilities.

Any applicable annual affiliation fees payable to the relevant governing body or golf union will be charged separately and collected each membership year. Members are responsible for paying these fees where applicable, and they will be invoiced or collected alongside the annual membership renewal in accordance with the Club's current procedures.

Additional Members joining an existing Membership group after the initial application must have their application form countersigned by the Head Member of the Membership group. Partner Members are bound by the same Terms and Conditions as the Head Member.

See **Golf Rules** Document for course rules and etiquette

6. Health & Fitness Membership

Health & Fitness Memberships are subject to a minimum commitment period of either **3 months** or **12 months**, depending on the membership type.

Notice to terminate membership may be given at any time during or after the minimum commitment period. However, membership will not terminate until both the applicable minimum commitment period has been fulfilled. **12 month** contracts require a minimum of **three months' written notice**, **3 month** contracts require **one months written notice**.

Upon completion of the minimum commitment period, membership will automatically continue on a **rolling monthly basis** until terminated in accordance with these Terms and Conditions. Memberships may only terminate at the end of a calendar month.

Additional Members joining an existing Membership group after the initial application must have their application form countersigned by the Head Member of the Membership group. Partner Members are bound by the same Terms and Conditions as the Head Member.

All Members must attend an independent and external Health Check prior to booking an induction with a member of the Club's Health & Fitness team before using any Health & Fitness facilities, including the gym, group exercise classes, and other fitness-related activities.

Members who choose to use any Health & Fitness facilities before completing a Health Check and induction do so against the Club's advice and acknowledge that they are responsible for assessing their own health and fitness to participate. This does not affect the Club's liability where it cannot be excluded by law.



It is the Member's responsibility to familiarise themselves with, and comply with the Health & Fitness Rules, notices and policies in force during their membership.

7. Membership Changes

Memberships are not transferable and cannot be used by anyone else.

UPGRADING AND DOWNGRADING

Golf Membership may be upgraded at any time, subject to availability, but may only be downgraded to take effect at the rate review date each year.

Health & Fitness Membership may be upgraded at any time on payment of the appropriate joining fee, the difference between the joining fee of the existing category of Membership and the joining fee requested for the new category at the time of upgrading (subject to category availability). No refund of any portion of a joining fee will be made.

Health & Fitness Membership can only be downgraded after the first 12-month period of membership. Three months' notice is required in writing. Health & Fitness Membership may only be downgraded to take effect at the start of the month and may only occur once in any 12-month period. No refund of any portion of the joining fee will be made.

8. Membership Freezes

Membership	Monthly Freeze Fee per person
Golf	£50
Health & Fitness	£20

Eligibility

A temporary membership freeze **will only be considered on medical grounds and must be supported by appropriate evidence from a qualified healthcare professional.**

Requests for a membership freeze due to relocation, work commitments, travel, or any other personal circumstances will not be approved.

A membership may be frozen for a maximum period of three months



For Health & Fitness memberships, where a membership is frozen during the initial commitment period, the commitment period will also be suspended. The duration of the freeze will be added to the end of the original commitment period.

At the end of the approved freeze period, membership will automatically recommence at the applicable full subscription rate unless otherwise agreed in writing by the Club.

If, at the end of the three-month freeze period, a member remains unable to return due to ongoing medical reasons, and provides updated supporting evidence from a qualified healthcare professional, their Golf Membership, the Club may agree to terminate the Membership on medical grounds.

If a member chooses not to resume their membership at the end of the freeze period for any reason other than approved ongoing medical grounds, their membership may be terminated, however any outstanding contractual subscription payments or other sums due under the terms of their membership agreement will remain payable.

9. Termination of Membership

Golf Membership

Golf Membership may only be terminated with effect from 1 July in any membership year. Notice of termination must be submitted in writing, either by registered post or by email to info@ingrebournelinks.co.uk. Members submitting notice by email are responsible for retaining proof of transmission and should ensure they receive confirmation that their notice has been received by the Club.

Health & Fitness Membership

Health & Fitness Memberships are subject to a minimum commitment period of either 3 months or 12 months, depending on the membership type.

Notice to terminate membership may be given at any time during or after the applicable minimum commitment period. However, membership will not terminate until both the minimum commitment period has been fulfilled and the required notice period has expired.

Upon completion of the minimum commitment period, membership will continue on a rolling monthly basis until terminated in accordance with these Terms and Conditions. Membership may only terminate at the end of a calendar month.

Notice of termination must be submitted in writing, either by registered post or by email to info@ingrebournelinks.co.uk. Members submitting notice by email are responsible for retaining proof of transmission and should ensure they receive confirmation that their notice has been received by the Club.

Partner Terminations

In the event of the Main Member terminating their Membership, any Partner Member is required to become an Individual Member. This may involve paying any additional joining fee applicable at the time and future monthly subscription rates at the individual rate rather than the Partner rate.

Club Termination Rights

The Club reserves the right to suspend or terminate a Member's membership with immediate effect if, in the reasonable opinion of the Club, the Member:

- breaches these Terms and Conditions or any Club Rules;
- behaves in a manner that causes nuisance, annoyance, harassment, or offence to other Members, guests, or staff;
- damages Club property;
- fails to pay membership subscriptions or other sums due in accordance with these Terms and Conditions; or
- engages in any conduct that the Club reasonably considers to be detrimental to the interests, reputation, safety, or operation of the Club.

In the event of any dispute regarding the exercise of these rights, the decision of the General Manager shall be final.

10. Membership Cards

All Members, including Junior Members, will be issued with a Membership card.

As part of the membership registration process, the Club will take a photograph of each Member for identification purposes. The photograph will be used solely to produce and administer the Member's Membership card and to verify the Member's identity when using the Club's facilities.

A Membership card will not be issued unless the Member has had their photograph taken by the Club.

Members must carry their Membership card when visiting the Club and present it to Reception or a member of the Club Management Team upon request. Where applicable, Members must also use their Membership card to gain access to the Club's facilities.

The loss or theft of a Membership card must be reported to the Club immediately. Replacement cards are available at a cost of £10 per card.

Any misuse of a Membership card, including allowing it to be used by another person, may result in the immediate suspension or termination of Membership.

If a Membership card is disabled due to unpaid subscriptions or any other breach of these Terms and Conditions, access to the Club will be refused until the matter **has been** resolved. The Club reserves the right to retain or withdraw a Membership card at any time where it considers it appropriate to do so.

11. Junior Members

For safety and security reasons, all children under the age of 16 must always be supervised by an adult whilst on the Club premises. Parents are reminded that they are responsible for their child's behaviour when visiting the Club.

12. Use of Club Facilities

Ingrebourne Links may at any time, without penalty, withdraw all or part of its facilities for any period or periods with or without notice in connection with any extreme weather conditions, cleaning, repair, alteration or maintenance work or for any other reason that the General Manager deems necessary. The Club also reserves the right to set aside facilities for social, or sporting events and details will be published on the Club noticeboards.

13. Personal Information

The Club is committed to protecting Members' personal information and will process all personal data in accordance with the **UK General Data Protection Regulation (UK GDPR)** and the **Data Protection Act 2018**.

The personal information provided by Members will be used for the following purposes:

- administering and managing the Member's account and membership;
- processing membership payments and communicating about subscriptions;
- providing access to Club facilities and services, including the production and administration of Membership cards;
- contacting Members regarding their membership, Club operations, events, facility closures, changes to opening hours, and other important service-related information;
- where the Member has agreed, sending marketing communications about Club news, promotions, events, competitions, fundraising activities, products and services by email, post, SMS or other electronic means.



Members may withdraw their consent to receive marketing communications at any time by contacting the Club or by using the unsubscribe option included in electronic marketing communications.

Privacy Notice

Further information about how the Club collects, uses, stores and protects personal information, including Members' rights under data protection legislation, is available in the Club's Privacy Notice, which can be obtained from Reception or viewed on the Club's website.

14. Liability

Personal Injury

All Members, and their Guests, use Club facilities at their own risk and Ingrebourne Links will accept no responsibility for any illness or injury howsoever caused, other than liability that may arise from negligence of Ingrebourne Links.

Personal Property

Ingrebourne Links liability for damage or loss to Members' property is strictly limited to any damage or loss suffered because of negligence of the Club or its Staff. With this exception Ingrebourne Links will not accept liability for money, valuables or other personal property of Members and Guests.

Lockers

Property stored in lockers provided by the Club is stored at the owner's risk and no liability for loss or damage thereto will be accepted by Country Club Group.

Vehicles

Vehicles, motorcycles and bicycles parked or left in the Clubs car parks or elsewhere on the premises of the Club and all contents in them or on them, are left at the owner's risk. Ingrebourne Links will accept no liability for loss or damage in respect thereto.

Ingrebourne Links cannot accept any liability for any accident to any member or guest that may occur on the premises or within the grounds of the club, other than liability that may arise from negligence of the club or its staff.

Accident Reporting

Any Member or guest, who suffers an accident on the Clubs premises, or in its grounds, must report the accident and the circumstances under which it occurred, to the General Manager or Duty Manager at the Club immediately following the accident.



15. General Club Rules

No food or drink, alcoholic or otherwise, may be bought into and consumed within the Club or its grounds.

Smoking and vaping are strictly prohibited inside all Club buildings. Smoking and vaping are only permitted in the designated outdoor area.

Aggressive, threatening, abusive, intimidating or disruptive behaviour towards Club staff, members, guests or visitors will not be tolerated under any circumstances. All members and guests are expected to treat Club staff and fellow members with courtesy, respect and consideration at all times.

Members must comply with any reasonable directions which the General Manager may give to ensure the smooth operation of the Club, the facilities and the convenience of all Members. The General Manager, whose decision shall be final, shall determine any dispute or difference, which may arise regarding the interpretation of these Rules.

Club Rule Changes

Ingrebourne Links Golf and Country Club reserves the right to amend these Terms & Conditions, Club Rules and tariff charges from time to time where reasonably necessary.

Where changes are made, the Club will provide reasonable notice to Members wherever practicable. Notification of any changes will be communicated through the Club's usual communication channels and/or displayed on the Club noticeboards.

In circumstances where an immediate change is necessary for reasons of health and safety, legal or regulatory requirements, security, or the proper operation of the Club, changes may be implemented without prior notice.

The following information has been produced to ensure that all Members are assured of a comfortable and enjoyable experience on every visit to the Club.